



BP024x7

Information-Power-People



IPP Technologies Global Company with Strong Local Presence
Driving Your Business Growth



IPPBPO24x7 BUSINESS PARTNER YOU CAN TRUST

IPPBPO24x7 office contemporary designed and built with state of Art Technologies operates from Philippines acknowledged as one of the best HUBs for BPO in the world today. IPPBPO24x7 have been assisting small to medium size and large scale businesses to create an opportunities to maximize business gains through the Center since 2007.

IPPBPO24x7 offers well established business outsourcing framework and service delivery methodology with English proficient , western orientation and skilled human resources out of its Manila Center.

IPPBPO24x7 has an infrastructure, experience and wide range of talent pool to support Offshore Business Processing Unit. IPPBPO24x7 Operation Team, Training Team and Quality Assurance Team require your business orientation and product knowledge to start off the campaign and you can have an extension of your own office on offshore Business Unit through live video real time connectivity.

IPPBPO24x7 enables dedicated team for your business support - an extension of your domestic operation. Your outsource team will be supported and managed by IPPBPO24x7 to your expectation and fullest satisfaction.

IPPBPO24x7 is confident to deliver an innovative customized marketing approach to turn around the business competitiveness of your business edge compare to other players in the market place of the similar businesses.

IPPBPO24x7 services business models are FLEXIBLE and CUSTOMIZED TO your business requirements. We offer TRANSPARENT, EASY TO COMPREHEND and QUICK TO IMPLEMENT solution to your BUSINESS GROWTH.

COMMITMENT TO COMPLIANCE - SERVICE DELIVERY TO CLIENT SATISFACTION

IPPBPO24x7 SERVICES


INBOUND

- IT Support
- Professional Human Resource
- Help Desk
- Financial Services
- Inquiries handling
- Sales acquisition
- Account activation
- Reservations
- Prescription services

OUTBOUND

- Accounting Service
- Appointment Setting
- Up selling
- Sales & Telemarketing
- Order Sales Verification
- Welcome Calling
- Payment Reminders
- Cross Selling
- Lead Generation / Data Mining Surveys

IPPBPO24X7 DIFFERENTIATOR

- ❖ Efficient Administrative Support
 - ❖ Reduced Operational Cost
 - ❖ Telecommunications Infrastructure
 - ❖ Time Zone Flexibility
 - ❖ Established Service Delivery Process
 - ❖ Talented workforces with strong English language proficiency
 - ❖ Live Video Facilities
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IPPBPO24x7 BUSINESS PROCESS OUTSOURCING – YOUR BUSINESS PARTNER

IPP Technologies head quartered in Sydney, Australia operates globally - in Middle East, Philippines and India.

Since inception in 1993 IPP Technologies have been providing range of IT and IT enabled services in the global market place. The range of service offering covers bespoke custom built or product based software solutions. IPP Technologies Sales focused and its core competency in marketing; understands today's business challenges and ready to work around challenges of the time. IPPBPO24x7 is the hours of today need to bring down business operational cost.

OUR VISION

IPPBPO24x7 vision is to provide Value added IT and IT enabled Solutions and Resources to its clients to
MAXIMIZE BUSINESS GROWTH

OUR MISSION

IPPBPO24x7 mission is to provide High Quality, Transparent, Cost Effective
BUSINESS PROCESS OUTSOURCING services

Frequently asked Questions

What is the minimum requirement to avail of this service ?

You would need to require at least 1 full-time employee for One month period to be able to use our staff leasing servicesour staff leasing services.

How large can my team become ?

There are no real upper limits and we have teams ranging in size from 1 to 300 employees

What working schedule will my team follow ?

Our operations are live 24/7/365 and we can accommodate any schedule you want your team to use

Are there any recruitment or other hidden costs ?

No. Our monthly invoice will simply be an enumeration of the monthly fees of your outsource team members and payable prior to any service delivered

What if my outsourced staff does not perform ?

Our operations team and HR department will ensure all the supervision, training, and coaching necessary to get good results. If it really does not work out we will replace your outsource staff free of charge and upon a 30-day notice

Are my outsource staff my employees ?

No. They are employed by IPPBPO24x7 Philippine Office. We take all responsibility and liability that belong to an employer. Consider them as an employee away from your desk and work under your directions. Embrace your new Virtual Staff and make them part of your TEAM

Can I work with my team on location in the Philippines ?

Definitely, in fact we highly recommend you to visit your team at least once and get to know your outsource staff on a personal level.

IPP BPO24X7 SERVICES

Live 2 Care

- Inbound Customer Services
- Outbound Telemarketing
- Professional Virtual Assistants



OUR SERVICES

- Business Intelligence (BI) and Data Warehouse
- Geospatial Services
- Mobile Apps Development
- Application Development
- Onsite / Offshore Services
- Records document management
- Legacy Application Modernization
- Grant Management System
- Performance and Load Testing Tools
- Collaboration Tools

WHY IPP TECHNOLOGIES ?

- Accredited company with QUALITY STANDARDS
- Experience SKILLED RESOURCES
- Flexible on Delivery Model ONSITE OFFSHORE
- Global Orientation in LOCAL PRESENCE
- Moving along with TECHNOLOGIES
- More than 200 SATISFIED CUSTOMERS
- Strive to be there in shortest RESPONSE TIME
- We are sensitive to YOUR NEEDS
- We offer VALUE PROPOSITION
- Wide Range of SERVICES AND PARTNER PRODUCT PORTFOLIO

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